



FOR PROFESSIONALS

SINCE 1941

COMPANY DISCLOSURE

Details of the Financial Service Provider

Full business trade name Professional Provident Society Insurance Company Limited
FSP Number 1044
Registration number 2001/017730/06
Address 6 Anerley Road, Parktown, Johannesburg, 2193 / P.O. Box 1089, Houghton, 2041
Contact details **T:** [011 644 4200](tel:0116444200) **E:** memberservices@pps.co.za
F: 011 644 4400 **W:** www.pps.co.za

PPS Insurance Company Limited (PPS Insurance) is a licensed life insurer, controlling company, and FSP, authorised to render advice and intermediary services in terms of the Financial Advisory and Intermediary Services Act 37 of 2002 ("the Act") under the following product categories:

Category Description	Advice Automated	Advice Non-automated	Intermediary Scripted	Intermediary Other
CATEGORY I				
Long-Term Insurance subcategory A		X		X
Short-Term Insurance Personal Lines		X		X
Long-Term Insurance subcategory B1	X	X		X
Long-term insurance subcategory B2		X		X
Long-term Insurance subcategory B2-A		X		X
Long-term Insurance subcategory B1-A		X		X
Short-term Insurance Personal Lines A1		X		X
Participatory interest in a hedge fund		X		X
Long-Term Insurance subcategory C	X	X		X
Retail Pension Benefits	X	X		X
Short-Term Insurance Commercial Lines		X		X
Pension Funds Benefits		X		X
Participatory interests in a collective investment scheme	X	X		X

PPS Insurance holds the appropriate professional indemnity cover. As the licence holder, PPS Insurance accepts responsibility for financial services rendered through its online automated advice tool and the technology and algorithms used to provide automated advice through the tool.

Compliance

If you have a compliance related query, please do not hesitate to contact the Compliance Officer of PPS Insurance for assistance. The contact details are:

E: compliance@pps.co.za

Complaints

If you would like to express a concern or dissatisfaction regarding our service, staff or products sold to you please do so in writing with the full details. We will be able to assist you as well as provide details of our complaints procedure.

E: managersfeedback@pps.co.za **T.:** 0860 123 777

Ombudsman details

Should the complaint not be resolved to your satisfaction, you may forward such complaint to the office of the Ombud for Financial Service Providers. The contact details are as follows:

Physical Address : 125 Dallas Avenue Menlyn Central, Waterkloof Glen, Pretoria 0010

Postal Address : PO Box 41, Menlyn Park, 0063

Customer Contact Division : 012 762 5000 E-mail: info@faisombud.co.za

Please note that, if you wish to lodge a complaint with the FAIS Ombud against PPS Insurance you will need to show that you have already attempted to resolve the matter directly with PPS Insurance.

Important Information

- a. Keep all documents that are sent to you.
- b. In terms of the Financial Intelligence Centre Act, PPS is obliged to report any suspicious and unusual transactions that may facilitate money laundering.
- c. It is important that you are absolutely sure that the product or transaction meets your needs and that you have all the information you need before making a decision.
- d. It is generally not in your interest to replace any existing policies.
- e. You confirm that PPS Insurance, through its Representatives will be acting on your behalf and you hereby waive any right to privacy only for the stated purpose of your financial planning requirements. All information so obtained will be treated as confidential by PPS Insurance and its Representatives and will not be made public in any way without your written consent. This consent shall remain valid from the date of your signature until cancelled by you in writing.